



**Customer Service:**  
1-844-411-0663  
**Customer Service Email**  
billing@wyseutilities.com

<b>Account #:</b>	
<b>Total Charges:</b>	\$1.48
<b>Due Date:</b>	01/02/2018
<b>Statement Date:</b>	12/14/2018

Utility Statement for

1

2

Account Name	Service Address	Account Number	Web PIN

Utility	Meter ID	Previous Date	Previous Read	Present Date	Present Read	Adjustment Factor	Unit
Energy Charge		11/01/2017	2018.91	12/01/2017	2203.79	1	kWh

Current Utility Charges

Service Type	Rate	Billed Usage	Charges
3 Energy Charge	.07700	184.88	\$14.24
4 Delivery	.03333	160.52	\$31.17
5 Regulatory Charges	.00390	160.52	\$1.01
6 Debt Retirement Charge*			\$0.00
7 OESP			-\$45.00
8 HST #832218960 RT0001			\$0.18
9 8% Provincial Rebate			-\$0.12

**Total Charges due 01/02/2018** **\$1.48**

10 **Total Current Charges** **\$1.48**

11 Prior Balance THANK YOU FOR KEEPING YOUR ACCOUNT CURRENT. \$1.05

12 Payments Received Last payment received on 12/01/2017 \$-1.05

**Grand Total Due 01/02/2018** **\$1.48**

**Wyse offers E-Statements! Log onto our website or call 1-844-411-0663 for more**

**info! Please see reverse for charge explanations and messages**



PO Box 95530 RPO Newmarket CTR  
Newmarket ON L3Y 8J8



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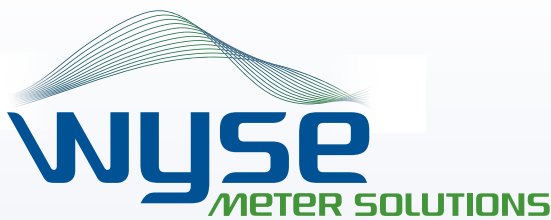
13 Account #  
Amount Due: **\$1.48**  
Due Date: **01/02/2018**  
Amount due if payment received **after** due date: **\$1.48**

Amount Enclosed \$ \_\_\_\_\_  
Mailing remittance does not constitute payment. Wyse Meter Solutions assumes no liability for postal delay. Please remit payment in enclosed envelope or call 1-844-411-0663 to pay by phone for a small handling fee. When you provide a cheque for payment, you authorize Wyse Meter Solutions to make a one-time electronic fund transfer from your chequing account. The funds may be withdrawn from your account the same day we receive your cheque. There will be a charge for all returned payments.

Your payment should be made out to:  
**WYSE METER SOLUTIONS INC.**  
PO BOX 95530 RPO NEWMARKET CTR  
NEWMARKET ON L3Y 8J8

Yes, I want to enroll and have my monthly payments automatically deducted from the account on my enclosed check. You must include a voided check and visit [www.wyseutilities.com](http://www.wyseutilities.com) for terms of use. Signing on the line will confirm enrollment for free monthly payment service.

X \_\_\_\_\_



## SAMPLE ELECTRICITY BILL BREAKDOWN

### 1 Account Number

A unique number assigned for each Wyse customer. This is the number that you should reference for billing inquiries, making payments or setting up online or telephone banking.

### 2 Web Pin

Temporary password to log into your online account the first time.

### 3 Energy Charge

This is the raw cost of the electricity supplied to you during this billing period and is part of the bill subject to completion. The Local Distribution Company supplies your electricity. Wyse is a 3rd party bill and administration company.

### 4 Delivery

This is the cost of delivering electricity from generating stations across the province to your home or business. Delivery charges are approved by the OEB. Some of these are fixed at a set amount per month. Others are variable and increase or decrease depending on how much electricity you use. When electricity is delivered over a power line, it is normal for a small amount of power to be consumed, or lost, as heat. In calculating your electricity costs for the billing period, your utility multiplies your electricity cost by an OEB-approved adjustment factor that accounts for those losses. Your adjustment factor can be found by contacting your Local Distribution Company.

### 5 Regulatory Charges

The costs of administering the wholesale electricity system and maintaining the provincial grid. These charges are imposed by the Province of Ontario.

### 6 Debt Retirement Charge

This charge pays down the debt of the former Ontario Hydro and is imposed by the Province of Ontario.

### 7 OESP

This on-bill credit (\$45) is from the Ontario Electricity Support Program (OESP). Wyse encourages customers to see if they qualify for the OESP to receive a monthly credit on each electricity bill. Visit [ontarioelectricitysupport.ca](http://ontarioelectricitysupport.ca) or call 1-855-831-8151 or TTY 1-800-355-1155.

### 8 HST

Effective July 1, 2010, Harmonized Sales Tax (HST) of 13% is applied to most goods and services. The implementation of HST is mandated by the Province of Ontario.

### 9 8% Provincial Rebate

The Ontario Government is providing a rebate on your electricity costs equal to the Provincial portion of HST.

### 10 Total Current Charge

Total charges of the current bill.

### 11 Prior Balance

Total charges of the previous bill.

### 12 Payments Received

Payment received for prior billing period.

### 13 Amount Due & Due Date

Amount Due: Net amount due.

Due Date: Date current bill payment is due. Past due amounts (arrears) are due immediately.